

Choo Hong Peng

From: Rajkumar [raj@primeit.com.sg]
Sent: Thursday, December 18, 2008 5:25 PM
To: choohp@realtimme.com
Subject: Thank you

Dear Mr Choo,

I purchased the Realtimme Software at an IT show a year ago.

As a first time accounting software user I was attracted by what seemed to be a user friendly easy to use product at a price that made it worth a try. (At that time I was considering MYOB but had not yet got down to it).

I attend a training session you conducted in January and noted what you said that 90% of the operations could be done without specialized accounting support.

Last month I was able to successfully complete my First year of accounts and submit to IRAS with minimal help from my Company secretary/Accts service provider.

That I was able to do so was largely due to the excellent support I received from members of your company such as Jennifer, Mathew, Jay and some others whose names I cannot recollect. They were enthusiastic in their desire to help and were patient in dealing with a non accounting person.

You have an excellent product that's Intuitive and well documented. However more importantly its well supported by enthusiastic staff , which at the end of the day was what helped ensure my implementation to succeed.

I shall be pleased to continue to recommend your product whenever other Business owners ask me about what accounting Package I am using.

Thanks for helping get my accounting system in place.

Best Regards

Raj Masillamoni.

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